

Integrated Social Care Solution

Status report

22nd September 2008



Scheduled go-live date is Monday 10th November (7 weeks to go)

Project status

Overall status: GREEN Phase 1 on schedule to go live in November. Pressure building due to resource constraints. Phase 2 starting in late September.

Activity	Details
Software	Configuration largely complete. System testing and user acceptance testing completed with good outcomes. Residual modifications being tackled by project team and with Corelogic.
Infrastructure	Servers, desktop and networks all meet specification. Some concerns about remote access capability.
Data migration	Behind schedule but good progress now being made. Undergoing 3-phase testing in Sep/Oct.
Support	Support model requires detail and resource. Involves joint work with ICT and directorates. Super-user community being developed as essential post-live support mechanism.
Training	Look & feel course largely complete for 350 staff & managers. Workflow for 250 during October in teams. Follow-up voluntary courses of agreed topics now being planned
Communications	Progressive build-up of email, printed and intranet communications
Management	Detailed planning for cutover is underway, building up towards readiness review on 5 th November.